# GENERAL SERVICES ADMINISTRATION

## **Federal Supply Service**

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA** *Advantage*!TM, a menu-driven database system. The INTERNET address **GSA** *Advantage*!TM is: **GSAAdvantage.gov.** 

#### Multiple Award Schedule (MAS)

Federal Supply Group: Professional Services

For more information on ordering from Federal Supply Schedules go to the GSA Schedules page at GSA.gov

P3I Incorporated 77 Main Street Ste. 2 Hopkinton, MA 01748

**Contract Number: GS-10F-044AA** 

Modification: PA-0027, effective December 22, 2020

Contract Period: November 14, 2012 through November 13, 2022

**Telephone:** (508) 435-7882

**FAX Number:** (508) 435-7886

Web Site: <a href="www.p3i-inc.com">www.p3i-inc.com</a>

E-mail: jguy@p3i-inc.com

Contract Administration: Janice Guy, email: jguy@p3i-inc.com

Business Size: Small, Disadvantaged, Woman Owned, Veteran Owned Business

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#### **Customer Information**

#### 1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers:

SINs	SIN Description	Pages
541330ENG	Engineering Services	6 - 19
541380	Testing Laboratory Services	6 - 19
541420	Engineering System Design and Integration Services	6 - 19
541715	Engineering Research and Development and Strategic Planning	6-19
OLM	Order-Level Materials (OLM)	6-19

**1b. Identification of Lowest Unit Price for Each SIN:** See pages 17 - 19

1c. Labor Category Descriptions: See page 6 - 16 for descriptions

2. Maximum Order: \$1,000,000

3. Minimum Order: \$100

4. Geographic Coverage (delivery Area): Worldwide

5. **Point(s) of production (city, county, and state or foreign country):** Hopkinton, MA

- 6. **Discount from list prices or statement of net price:** Government net prices (discounts already deducted). See Pages 17 19.
- 7. Quantity discounts: None.
- **8. Prompt payment terms:** Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
- 9a. Notification that Government purchase cards are accepted at or below the micropurchase threshold: P3I, Inc. accepts Government purchase cards below the micropurchase threshold.

- 9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Will Accept
- 10. Foreign items (list items by country of origin): None
- 11a. Time of Delivery (Contractor insert number of days): Specified on the Task Order
- 11b. Expedited Delivery: Items available for expedited delivery are noted in this price list: Contact Contractor
- 11c. Overnight and 2-day delivery: Contact Contractor
- 11d. Urgent Requirements: Contact Contractor
- 12. F.O.B Points(s): Destination
- 13a. Ordering Address(es): P3I, Incorporated, 77 Main St., Ste. 2, Hopkinton, MA 01748
- 13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.
- **14. Payment address(es):** P3I, Incorporated, 77 Main St., Ste. 2, Hopkinton, MA 01748
- 15. Warranty provision: Contractor's standard commercial warranty.
- 16. Export Packing Charges (if applicable): N/A
- 17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Contact Contractor
- 18. Terms and conditions of rental, maintenance, and repair (if applicable): N/A
- 19. Terms and conditions of installation (if applicable): N/A
- 20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A
- 20a. Terms and conditions for any other services (if applicable): N/A
- 21. List of service and distribution points (if applicable): N/A
- 22. List of participating dealers (if applicable): N/A
- 23. Preventive maintenance (if applicable): N/A
- 24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants:  $\rm N/\rm A$

- 24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contactor's website or other location.) The EIT standards can be found at: <a href="www.Section508.gov/">www.Section508.gov/</a>.: Not applicable
- 25. Data Universal Numbering System (DUNS) number: 10-9957238
- 26. Notification regarding registration in System for Award Management (SAM) database: Registered

## **GSA Labor Category Descriptions**

#### **Director**

**General Experience:** Within the overall company objectives, direct the overall operations of a department; develop and plan technical programs, and implement; assign personnel, and review results. Input resource requirements, and allocate and control resource utilization for the department.

**Functional Responsibilities**: Recommends and reviews policies and procedures for group and/or company-wide applications. Serves as an advisor to executive management on projects and progress within areas of responsibility; serves as member of Policy Committees. Serves as an official company representative to clients. Provides professional and technically sound programs and consultation that accomplish work objectives, satisfy the client's requirements, and fall within overall constraints for resources.

**Education:** Director I ~ Bachelors degree

**Experience:** Director I ~ 10 years experience

#### **Program Manager**

**General Experience:** Experience in program planning, financial budgeting, financial management, tracking, reporting, and evaluating metrics, organizing and managing critical aspects of the development, production, deployment, and sustainment of capabilities, systems, subsystems, and equipment.

**Functional Responsibilities:** Responsible for the direction of a large, complex program(s) or a particular function(s), which may involve a single or several customer locations. Directs the efforts of a substantial number of administrative and professional support staff in carrying out the tasks necessary to meet program milestones. Must have demonstrated capabilities for oral and written communications with all levels of staff and management. Must have in-depth knowledge of the areas for which responsibility is given. Identify and mitigate risks to the program. Assist customer and contractor personnel to develop and review program plans, deliverable status, milestone schedules, assignments, costs, etc. Ensures conformance with schedules and costs.

**Education:** Program Manager V ~ Bachelors Degree

Program Manager IV ~ Bachelors Degree Program Manager III ~ Bachelors Degree Program Manager II ~ Bachelors Degree Program Manager I ~ Associates Degree

**Experience:** Program Manager V ~ 12 years experience

Program Manager IV ~ 10 years experience Program Manager III ~ 8 years experience Program Manager II ~ 5 years experience Program Manager I ~ 2 years experience

#### **Senior Systems Engineer**

**General Experience:** Implement a robust systems engineering and integration process to address the lifecycle requirements of each product area identified in this Performance Work Statement.

Functional Responsibilities: Support the various development efforts and phases, consisting of various sizes and complexities of systems, where a system is understood to be an assembly or combination of interrelated elements (e.g., hardware, software, materiel, training, tactics, or procedures) working together toward a common objective or performance requirement. Perform the following types of tasks: generation of safety studies and analyses; reviewing and evaluating weapon system technical specifications, designs, analyses, test plans/procedures/results and technical data packages for the determination of both interim and final hazard classification and compliance with safety criteria, design; or test and/or qualification requirements. These efforts apply to new and legacy conventional munitions, explosive devices, directed energy and other emerging weapons technologies.

#### **Education**:

Senior Systems Engineer VIII ~ Bachelors Senior Systems Engineer VII ~ Bachelors Senior Systems Engineer VI ~ Bachelors Senior Systems Engineer V ~ Bachelors Senior Systems Engineer IV ~ Bachelors Senior Systems Engineer III ~ Bachelors Senior Systems Engineer II ~ Bachelors Senior Systems Engineer I ~ Bachelors

#### **Experience**:

Senior Systems Engineer VIII ~ 10 years experience Senior Systems Engineer VII ~ 8 years experience Senior Systems Engineer VI ~ 7 years experience Senior Systems Engineer V~ 6 years experience Senior Systems Engineer IV ~ 5 years experience Senior Systems Engineer III ~ 3 years experience Senior Systems Engineer II ~ 2 years experience Senior Systems Engineer I ~ 1 year experience

#### **Senior Engineer**

General Experience: Includes engineering specialties such as Communications, Electrical, Mechanical, Civil, Reliability and Maintainability. Responsible for designing and accomplishing engineering tasks in their area of specialty in order to attain specific performance criteria. Can include a wide variety of specific tasks including but not limited to analysis, modeling, design, field support, manufacturing support, process development, and quality assurance.

Functional Responsibilities: This person has full technical responsibility for interpreting,

**Functional Responsibilities:** This person has full technical responsibility for interpreting, planning, organizing, executing, and coordination of assignments and is capable of planning and developing projects concerned with unique or controversial items having a major effect on the programs. Must be able to perform work involving the exploration of subject area, definition of

scope, and selection of problem investigation areas. Applies intensive and diverse knowledge to problems and makes independent decisions.

**Education**: Senior Engineer II ~ Bachelors

Senior Engineer I~ Bachelors

**Experience**: Senior Engineer II ~ 8 years experience

Senior Engineer I ~ 4 years experience

#### **Engineer I**

General Experience: Includes engineering specialties such as Communications, Electrical, Mechanical, Civil, Reliability and Maintainability. Responsible for designing and accomplishing engineering tasks in their area of specialty in order to attain specific performance criteria. Can include a wide variety of specific tasks including but not limited to analysis, modeling, design, field support, manufacturing support, process development, and quality assurance.

Functional Responsibilities: Fully competent professionals in all aspects of the subject matter area. Independently prepare criteria, computation/analyses, specifications, cost estimates, and technical reports in the specific area of technical expertise. Select and apply engineering techniques and procedures to analyze and evaluate specific problem, data, or other features of the work which are broad in scope and complexity. Review and evaluate the quantity, quality, and overall adequacy of results and conclusions drawn from accomplishment of engineering tasks.

**Education**: Engineer I ~ Bachelors

**Experience**: Engineer I ~ 3 years experience

#### **Engineering Specialist**

**General Experience**: Includes engineering specialties such as Communications, Electrical, Mechanical, Civil, Reliability and Maintainability. Responsible for designing and accomplishing engineering tasks in their area of specialty in order to attain specific performance criteria. Can include a wide variety of specific tasks including but not limited to analysis, modeling, design, field support, manufacturing support, process development, and quality assurance.

**Functional Responsibilities**: A recognized professional authority in a specialty area and be capable of solving major problems in a narrow specialty field or over a broad scope of specialties. Recommendations and conclusions are considered authoritative and are seldom questioned from a technical point of view. Exercises a high Degree of originality and sound judgment in formulating, evaluating, and correlating broad engineering/scientific concepts, guiding the analysis of unique problems, and developing new and improved techniques and methods.

**Education**: Engineering Specialist III ~ Bachelors

Engineering Specialist II ~ Bachelors Engineering Specialist I ~ Bachelors

**Experience**: Engineering Specialist III ~ 10 years experience

Engineering Specialist II ~ 9 years experience Engineering Specialist I ~ 8 years experience

#### **Senior Configuration Management Analyst**

**General Experience:** Analyzes complex engineering change proposals. Monitors contractors, subcontractors, and vendors of long-term/high revenue contracts to ensure that the applications of military standards and requirement for the statement of work is properly implemented.

Functional Responsibilities: Designs, develops, and establishes configuration and data management documentation based on program requirements. Reviews and makes recommendation on contractor engineering data. Identifies requirements and coordinates the development and implementation of computer based configuration, data management systems and electronic data support. Develops and implements new processes. There is an emphasis of technical acumen within this job with a lesser Degree of focus on data management.

**Education**: Senior Configuration Management Analyst I ~ Bachelors

Configuration Management Analyst IV ~ Bachelors Configuration Management Analyst III ~ Bachelors Configuration Management Analyst II ~ Bachelors Configuration Management Analyst I ~ Bachelors

**Experience**: Senior Configuration Management Analyst I ~ 7 years experience

Configuration Management Analyst IV ~ 5 years experience Configuration Management Analyst III ~ 4 years experience Configuration Management Analyst II ~ 2 years experience Configuration Management Analyst I ~ 1 year experience

#### **Senior Test Engineer**

**General Experience:** Provide technical and engineering support for Test and Evaluation (T&E) activity areas: document review, test concept development, test plan development, test execution, test reporting, methodology development, data reduction and analysis, and end user operational testing.

**Functional Responsibilities:** Prepares criteria, computation/analyses, specifications, cost estimates, and technical reports in the specific area of technical expertise. Selects and applies engineering techniques and procedures to analyze and evaluate specific problem, data, or other features of the work which are broad in scope and complexity. Reviews and evaluates the quantity, quality, and overall adequacy of results and conclusions drawn from accomplishment of engineering tasks. Devises new approaches to problems encountered, and accomplishes assigned tasks with efficiency, dispatch, and thoroughness. Operates with general instructions; selected portions of work will be reviewed in detail to measure adequacy of approach, execution, and presentation.

**Experience**: Senior Test Engineer III ~ Bachelors

Senior Test Engineer II ~ Bachelors Senior Test Engineer I ~ Bachelors

**Experience**: Senior Test Engineer III ~ 4 years experience

Senior Test Engineer II ~ 3 years experience Senior Test Engineer I ~ 2 years experience

### **Technical Specialist**

**General Experience:** Provides technical guidance to personnel engaged in a specialized support function of the company, and serves as technical specialist in the field. Serves as focal point for work requests of the group; plans, organizes, and coordinates the activities of personnel engaged in equipment operations or maintenance.

**Functional Responsibilities**: Provides technical guidance to personnel engaged in a specialized support function of the company, and serves as technical specialist in the field. Serves as focal point for work requests of the group; plans, organizes, and coordinates the activities of personnel engaged in a specific technical support function involving equipment operation or maintenance. Controls and reviews work to assure timeliness and accuracy. Assists employees with problem resolution; conducts performance evaluation interviews, seeks interpretation of company policies, and informs employees; and enforces safety regulations.

**Education**: Senior Technical Specialist I ~ Bachelors

Technical Specialist III  $\sim$  2 years of college Technical Specialist II  $\sim$  2 years of college Technical Specialist I  $\sim$  2 years of college

**Experience**: Senior Technical Specialist I ~ 8 years experience

Technical Specialist III ~ 4 years experience Technical Specialist II ~ 3 years experience Technical Specialist I ~ 2 years experience

#### Senior Logistician

**General Experience:** Performs analysis and appraisal of hardware designs to identify and document maintenance and support requirements. Reviews engineering design and changes and analyzes equipment characteristics. Utilizes logistics modeling techniques to predict maintenance levels and costs.

Functional Responsibilities: Plans and conducts work requiring judgment in the evaluation, selection, and substantial adaptation and modification of standard techniques, procedures, and criteria. Independently prepares (or directs others in the preparation of) criteria, computation/analyses, specifications, cost estimates, and technical reports in the specific area of technical expertise. Selects and applies engineering techniques and procedures to analyze and evaluate specific problem, data, or other features of the work which are broad in scope and complexity. Reviews and evaluates the quantity, quality, and overall adequacy of results and conclusions drawn from accomplishment of engineering tasks. Devises new approaches to problems encountered, and accomplishes assigned tasks with efficiency, dispatch, and thoroughness.

**Education**: Senior Logistician III ~ Bachelors

Senior Logistician II ~ Bachelors Senior Logistician I ~ Bachelors

**Experience**: Senior Logistician III ~ 7 years experience

Senior Logistician II ~ 6 years experience Senior Logistician I ~ 4 year experience

#### Senior Network Engineer

**General Experience:** Provide technical and engineering support for the network engineering activity areas: network systems analysis, information technology processing techniques, network engineering, and security.

**Functional Responsibilities:** Research and evaluate all aspects of networking, including software and hardware and the critical interface issues between hardware and software. Analyze reliability and availability of systems, evaluate network and information systems methodologies, performance evaluation and optimization, networking and computer communication, design criteria requirements, and test requirements identification. Responsible for interpreting, planning, organizing, executing, and coordination of assignments. Must be able to perform work involving the exploration of subject area, definition of scope, and selection of problem investigation areas. Applies intensive and diverse knowledge to problems and makes independent decisions.

**Education**: Senior Network Engineer I ~ Bachelors

**Experience**: Senior Network Engineer I ~ 4 years experience

#### **Senior Process Engineer**

**General Experience:** Analyzes product failures for root causes, proposes corrective actions, prepares failure and analysis report and maintains reliability control database on product success/failure history. Develops new processes as required to meet requirements and assists in continuously improving processes to increase efficiency and reduce cost.

**Functional Responsibilities:** Analyzes product failures for root causes, proposes corrective actions, prepares failure and analysis report and maintains reliability control database on product success/failure history. Utilizes complex statistical methods such as linear regression and standard deviation to evaluate compliance with reliability numerical requirements. Participates in design reviews of new complex products and continues review of proposed changes affecting product baseline data. Prepares reliability section of technical proposals, including manpower estimates and scheduling. Reviews preliminary reports and waivers, deviations and engineering change proposals for compliance with contractual requirements.

**Education**: Senior Process Engineer I ~ Bachelors

**Experience**: Senior Process Engineer I ~ 5 years experience

#### **Software Engineer**

**General Experience:** Designs, develops, tests, and evaluates software and systems that enable computers to perform their applications, applying principles and techniques of computer science, engineering, and mathematical analysis.

**Functional Responsibilities:** Formulates, defines and provides empirical analysis for software programming applications, or modifies or maintains existing applications using engineering releases and utilities from the manufacturer. Responsible for applications dealing with the overall operating systems, such as file maintenance routines, large telecommunications networks, computer accounting and advanced mathematical/scientific software packages. Able to define

critical project criteria to ensure project completion.

**Education**: Senior Software Engineer IV ~ Bachelors

Senior Software Engineer III ~ Bachelors Senior Software Engineer II ~ Bachelors Senior Software Engineer I ~Bachelors Software Engineer II ~ Bachelors Software Engineer I ~Bachelors

**Experience**: Senior Software Engineer IV ~ 10 years experience

Senior Software Engineer III ~ 7 years experience Senior Software Engineer II ~ 5 years experience Senior Software Engineer I ~ 4 years experience Software Engineer II ~ 2 years experience

Software Engineer I ~ 1 year experience

#### **Systems Analyst**

**General Experience:** Responsible for the evaluation of systems performance including computer, electronic, and electrical systems. Also assists in defining and developing system performance criteria and requirements, developing system design solutions, analyzing system performance during prototyping and early development stages, and conducting performance audits to demonstrate functionality.

**Functional Responsibilities:** Works with the enterprise architect to ensure that systems fit within the system-of-systems concept for the enterprise and reviews system solutions to verify that they maintain system interoperability. Assesses software solutions to evaluate the applicability of COTS approaches and evaluates hardware solutions to address best value approaches given life cycle cost and performance. Has full technical responsibility for interpreting, planning, organizing, executing, and coordination of assignments and is capable of planning and developing projects concerned with unique or controversial items having a major effect on the programs. Must be able to perform work involving the exploration of subject area, definition of scope, and selection of problem investigation areas.

**Education**: Systems Analyst IV ~ Bachelors

Systems Analyst III ~ Bachelors Systems Analyst II ~ Bachelors Systems Analyst I ~ Bachelors

**Experience**: Systems Analyst IV ~ 4 years experience

Systems Analyst III ~ 3 years experience Systems Analyst II ~ 2 years experience Systems Analyst I ~ 1 year experience

#### **System Administrator**

**General Experience:** Responsible for installing, supporting and maintaining <u>servers</u> or other computer systems, and planning for and responding to service outages and other problems. Other duties may include <u>scripting</u> or light <u>programming</u>, <u>project management</u> for systems-related projects, supervising or training computer operators, and being the consultant for computer problems beyond the knowledge of technical support staff.

**Functional Responsibilities:** Assists project teams with technical issues. Activities include the definition of needs, benefits, and technical strategy; research & development within the project life-cycle; technical analysis and design; and support of operations staff in executing, testing and rolling-out the solutions.

Education: System Administrator II ~ Bachelors Degree

System Administrator I ~ Bachelors Degree

Experience: System Administrator II ~ 3 years experience

System Administrator I ~ 1 years experience

#### **Functional Specialist I**

General Experience: Experience within the general functional area. Applicable functional areas include business process reengineering, specialty engineering (e.g., systems safety, quality assurance, test and evaluation, human factors, reliability and maintainability, systems security etc.), organizational planning, and configuration and data information systems. Is knowledgeable of all aspects of the functional areas involved in the assigned project. Performs studies, analyses, and tests on projects or tasks that involve conventional plans, investigations, analyses, etc. Receives overall instructions on specific assignment objectives, features, possible solutions, etc. Functional Responsibilities: Performs a broad range of tasks associated with the implementation of standard techniques, procedures and/or criteria as they apply to the technical or administrative aspects of the program or functional area. Uses own knowledge and information supplied relative to the technical or administrative aspects of the program to perform technical studies and analyses and prepare inputs to program documentation as it relates to that particular functional area. Organizes and maintains management files and other data deliverable files. Participates in meetings, design reviews, briefings, etc. relating to the particular support function; identifies and reports on issues or related problems and potential risks; recommends risk mitigation actions.

**Education:** Functional Specialist I ~ Bachelors Degree

**Experience:** Functional Specialist I ~ 10 years experience

#### **Information Assurance Engineer**

**General Experience:** Responsible for ensuring that information systems are secure and that data maintained in these systems is protected from unauthorized access.

Functional Responsibilities: Develops firewalls and intrusion detection systems that reflect current state of the art in information assurance and monitors and reports on intrusion detection events. Responsible for ensuring that COTS products (hardware and software) meet current information assurance standards and that security patches released by OEMs are installed and verified. Ensures that uniquely developed systems and software have required level of information assurance and that designs are compliant with current regulatory requirements. Evaluates current status of potential information system threats from casual intrusion to intrusions meant to permanently or irreparably degrade system performance or protection.

**Education**: Information Assurance Engineer II ~ Bachelors Degree

Information Assurance Engineer I ~ Bachelors Degree

**Experience**: Information Assurance Engineer II ~ 3 years experience

Information Assurance Engineer I ~ 2 years experience

#### Logistician

**General Experience:** Performs analysis and appraisal of hardware designs to identify and document maintenance and support requirements. Reviews engineering design and changes and analyzes equipment characteristics. Utilizes logistics modeling techniques to predict maintenance levels and costs.

Functional Responsibilities: Independently evaluates, selects, and applies standard engineering techniques, procedures, and criteria; makes minor adaptations and modifications. Independently performs project assignments that involve few complex features and can be guided by codes, standards, and other precedents of the discipline. Analyzes and/or evaluates the results of an analysis, using techniques prescribed by senior engineers or supervisors. Accomplishes and completes tasks of limited scope, or solve problems which require investigation of a limited number of variables. Provides independent, professional support on portions of complex projects. Specific assignment objectives, approaches, and possible solutions issued by a supervising engineer; work is reviewed for accuracy and completeness. May supervise or coordinate the work of drafters, engineer associates, technicians, writers, editors, clerks, or other positions that support specific assignments.

**Education**: Logistician I ~ Bachelors Degree

**Experience**: Logistician I ~ 2 years experience

#### **Operations Analyst**

**General Experience:** Provides analysis of operational environments and the effectiveness of system performance in those environments. Evaluates proposed solutions for reliability, maintainability, supportability and functionality in real or proposed operational usage scenarios. Provides feedback to system designers, manufacturers, and logisticians on the performance of and requirements for improving performance in the operational environment.

**Functional Responsibilities:** Persons at this level independently prepare (or direct others in the preparation of) criteria, computation/analyses, specifications, cost estimates, and technical reports in the specific area of technical expertise. Select and apply engineering techniques and procedures to analyze and evaluate specific problem, data, or other features of the work which are broad in scope and complexity. Review and evaluate the quantity, quality, and overall adequacy of results and conclusions drawn from accomplishment of engineering tasks.

**Education**: Operations Analyst IV ~ Bachelors Degree

Operations Analyst III ~ Bachelors Degree Operations Analyst II ~ Bachelors Degree Operations Analyst I ~ Bachelors Degree

**Experience**: Operations Analyst IV ~ 8 years experience

Operations Analyst III ~ 7 years experience Operations Analyst II ~ 6 years experience

#### **Professional Hardware Engineer**

**General Experience:** Implements a robust systems engineering and integration process to address the lifecycle requirements of each hardware product area. Supports the various development efforts and phases, consisting of various sizes and complexities of hardware systems working together toward a common objective or performance requirement.

**Functional Requirements:** Performs the following types of tasks: generation of requirements studies and analyses; reviewing and evaluating system technical specifications, designs, analyses, test plans/procedures/results and technical data packages for all hardware components.

**Education**: Professional Hardware Engineer I ~ Bachelors Degree

**Experience**: Professional Hardware Engineer I ~ 5 years experience

#### Service Desk Technician

**General Experience:** Service desk technicians provide technical and troubleshooting support to users in need of assistance with their computer hardware or software. These computer technicians are trained to deal with various types of computer issues, from dealing with minor glitches in a new program to major problems with computer viruses and system crashes.

**Functional Responsibilities**: Provides technical software, hardware and network problem resolution to all computer users by performing question/problem diagnosis and guiding users through step-by-step solutions in a call center environment; clearly communicates technical solutions in a user-friendly, professional manner; provides one-on-one end-user training as needed; conduct hardware and software inventory database maintenance and reporting; and perform related work as required.

**Education**: Service Desk Technician III ~ One year of college

Service Desk Technician II ~ One year of college Service Desk Technician I ~ One year of college

**Experience**: Service Desk Technician III ~ 3 years experience

Service Desk Technician II ~ 2 years experience Service Desk Technician I ~ 1 year experience

#### **Administrative Associate I**

**General Experience:** Provides clerical/secretarial support in the accomplishment of task requirements.

**Functional Responsibilities:** Has the basic skills required to type, file, and schedule and coordinate documents and activities required to provide administrative support. May require skill in taking dictation and using word processing systems. Has under-standing of pertinent government document production guidelines and procedures.

**Education**: Administrative Associate I ~ One year of college **Experience**: Administrative Associate I ~ 1 year experience

Degree Equivalency Table	Years Experience
Bachelor Degree	4 years
Masters Degree	5 years
PhD	7 years

# **GSA Pricing**

Labor Category	11/14/2017- 11/13/2018 Pricing	11/14/2018- 11/13/2019 Pricing	11/14/2019- 11/13/2020 Pricing	11/14/2020- 11/13/2021 Pricing	11/14/2021- 11/13/2022 Pricing
Director I	\$117.21	\$120.02	\$122.90	\$125.85	\$128.87
Program Manager V	\$137.05	\$140.34	\$143.71	\$147.16	\$150.69
Program Manager IV	\$108.03	\$110.62	\$113.28	\$116.00	\$118.78
Program Manager III	\$95.83	\$98.13	\$100.48	\$102.89	\$105.36
Program Manager II	\$88.07	\$90.19	\$92.35	\$94.57	\$96.84
Program Manager I	\$82.27	\$84.24	\$86.26	\$88.33	\$90.45
Senior Systems Engineer VIII	\$95.83	\$98.13	\$100.48	\$102.89	\$105.36
Senior Systems Engineer VII	\$93.48	\$95.72	\$98.02	\$100.37	\$102.78
Senior Systems Engineer VI	\$88.07	\$90.19	\$92.35	\$94.57	\$96.84
Senior Systems Engineer V	\$80.25	\$82.18	\$84.15	\$86.10	\$88.24
Senior Systems Engineer IV	\$75.93	\$77.75	\$79.62	\$81.53	\$83.49
Senior Systems Engineer III	\$74.98	\$76.78	\$78.62	\$80.51	\$82.44
Senior Systems Engineer II	\$70.55	\$72.25	\$73.98	\$75.76	\$77.57
Senior Systems Engineer I	\$66.03	\$67.61	\$69.23	\$70.90	\$72.60
Senior Engineer II	\$82.27	\$84.24	\$86.26	\$88.33	\$90.45
Senior Engineer I	\$75.48	\$77.29	\$79.15	\$81.05	\$82.99
Engineer I	\$70.55	\$72.25	\$73.98	\$75.76	\$77.57
Engineering Specialist III	\$105.81	\$108.35	\$110.95	\$113.61	\$116.34
Engineering Specialist II	\$103.22	\$105.70	\$108.23	\$110.83	\$113.49
Engineering Specialist I	\$95.83	\$98.13	\$100.48	\$102.89	\$105.36
Senior Configuration					
Management Analyst I	\$82.27	\$84.24	\$86.26	\$88.33	\$90.45
Configuration Management Analyst IV	\$76.60	\$78.43	\$80.32	\$82.24	\$84.22
Configuration Management	\$76.60	\$70.43	\$80.32	\$82.24	\$84.22
Analyst III	\$70.55	\$72.25	\$73.98	\$75.76	\$77.57
Configuration Management		,	,	,	,
Analyst II	\$65.37	\$66.94	\$68.55	\$70.19	\$71.88

Labor Category	11/14/2017- 11/13/2018 Pricing	11/14/2018- 11/13/2019 Pricing	11/14/2019- 11/13/2020 Pricing	11/14/2020- 11/13/2021 Pricing	11/14/2021- 11/13/2022 Pricing
Configuration Management					
Analyst I	\$57.88	\$59.27	\$60.69	\$62.14	\$63.64
Senior Test Engineer III	\$82.27	\$84.24	\$86.26	\$88.33	\$90.45
Senior Test Engineer II	\$75.93	\$77.75	\$79.62	\$81.53	\$83.49
Senior Test Engineer I	\$68.81	\$70.46	\$72.16	\$73.89	\$75.66
Semon Test Engineer I	Ψ00.01	Ψ70.10	Ψ/2.10	Ψ73.03	Ψ75.00
Senior Technical Specialist I	\$79.16	\$81.05	\$83.00	\$84.99	\$87.03
Technical Specialist III	\$70.55	\$72.25	\$73.98	\$75.76	\$77.57
Technical Specialist II	\$65.14	\$66.70	\$68.30	\$69.94	\$71.62
Technical Specialist I	\$61.76	\$63.24	\$64.76	\$66.31	\$67.90
Senior Logistician III	\$95.83	\$98.13	\$100.48	\$102.89	\$105.36
Senior Logistician II	\$85.90	\$87.97	\$90.08	\$92.24	\$94.45
Senior Logistician I	\$82.27	\$84.24	\$86.26	\$88.33	\$90.45
Senior Network Engineer I	\$82.27	\$84.24	\$86.26	\$88.33	\$90.45
Senior Process Engineer I	\$75.93	\$77.75	\$79.62	\$81.53	\$83.49
Senior Software Engineer IV	\$95.83	\$98.13	\$100.48	\$102.89	\$105.36
Senior Software Engineer III	\$85.90	\$87.97	\$90.08	\$92.24	\$94.45
Senior Software Engineer II	\$82.27	\$84.24	\$86.26	\$88.33	\$90.45
Senior Software Engineer I	\$75.48	\$77.29	\$79.15	\$81.05	\$82.99
Software Engineer II	\$70.55	\$72.25	\$73.98	\$75.76	\$77.57
Software Engineer I	\$65.14	\$66.70	\$68.30	\$69.94	\$71.62
Systems Analyst IV	\$84.65	\$86.69	\$88.70	\$90.90	\$93.08
Systems Analyst III	\$74.72	\$76.51	\$78.35	\$80.23	\$82.16
Systems Analyst II	\$65.37	\$66.94	\$68.55	\$70.19	\$71.88
Systems Analyst I	\$56.45	\$57.81	\$59.20	\$60.62	\$62.07
System Administrator II	\$73.85	\$75.62	\$77.44	\$79.30	\$81.20
System Administrator I	\$51.48	\$52.71	\$53.98	\$55.27	\$56.60
Functional Specialist I	\$96.06	\$98.37	\$100.73	\$103.15	\$105.62

Labor Category	11/14/2017- 11/13/2018 Pricing	11/14/2018- 11/13/2019 Pricing	11/14/2019- 11/13/2020 Pricing	11/14/2020- 11/13/2021 Pricing	11/14/2021- 11/13/2022 Pricing
Information Assurance					
Engineer II	\$74.72	\$76.51	\$78.35	\$80.23	\$82.16
Information Assurance					
Engineer I	\$66.03	\$67.61	\$69.23	\$70.90	\$72.60
Logistician I	\$65.14	\$66.70	\$68.30	\$69.94	\$71.62
Operations Analyst IV	\$95.83	\$98.13	\$100.48	\$102.89	\$105.36
Operations Analyst III	\$87.72	\$89.82	\$91.98	\$94.18	\$96.44
Operations Analyst II	\$84.65	\$86.69	\$88.77	\$90.90	\$93.08
Operations Analyst I	\$68.81	\$70.46	\$72.16	\$73.89	\$75.66
Professional Hardware Engineer I	\$94.19	\$96.45	\$98.76	\$101.13	\$103.56
Technical Support III	\$59.16	\$60.58	\$62.03	\$63.52	\$65.04
Technical Support II	\$48.55	\$49.71	\$50.91	\$52.13	\$53.38
Technical Support I	\$43.03	\$44.06	\$45.12	\$46.20	\$47.31
Administrative Associate I*	\$33.36	\$34.16	\$34.98	\$35.82	\$36.68

#### \*Service Contract Labor Standards (SCLS)Matrix:

SCLS Matrix					
SCLS Eligible Contract		WD			
Labor Category SCLS Equivalent Code		Number			
Administrative Associate I	01020 - Administrative	2015-4055			

The Service Contract Labor Standards, formerly the Service Contract Act (SCA), apply to this contract and it includes SCLS applicable labor categories. Labor categories and fixed price services marked with a (\*\*) in this pricelist are based on the U.S. Department of Labor Wage Determination Number(s) identified in the SCLS/SCA matrix. The prices awarded are in line with the geographic scope of the contract (i.e., nationwide)." per the MAS Solicitation.